Michigan WIC Connect Mobile App
How to get the Michigan WIC Mobile App

The Michigan WIC Mobile App is available on both the iPhone App Store and Google Play for Android by simply searching for Michigan WIC or by scanning here.
Registering with an Active WIC account.

To register, enter:

- Email Address
- **Password - passwords must be:**
  - Between 8 to 20 characters
  - Contain at least 1 lowercase and 1 uppercase letter
  - Contain at least one number (0-9)
- Confirm Password
- Active Family ID
- Active EBT Card Number
- Parent/Proxy Birth Date
Use the Forgot Password screen to reset the password linked to the account.

To reset the password, enter:

- Email Address

*Once the account is verified, a new password can be entered.*
What is WIC?

WIC is the Women, Infants and Children Supplemental Nutrition Program. It is a health and nutrition program.

Women who are pregnant (or were recently pregnant), and children up to age 5 that qualify for WIC benefits get healthy foods, education, and referrals to other services.

- WIC foods are good sources of protein, iron, calcium, folic acid, Vitamin C and fiber. These foods help mom have a healthy pregnancy. They also help children to be healthy and grow well.

- WIC promotes breastfeeding and gives help to moms and babies to breastfeed successfully.

- A WIC visit includes discussion, screenings and nutrition and breastfeeding education. This can help parents make good decisions on what and how to feed their family.

In Michigan, over 200,000 moms, babies and children receive WIC benefits each month!

This screen provides information about the program.

You do not need to have an account to get this information.
This screen has questions that you can answer to see if you are eligible for the program.

Depending on your responses, it is possible it will ask you for information about your household and income to determine eligibility.

After you answer these questions, it will tell you if you are eligible. If you are, there will be an option to register.
May Be Eligible - WIC Client
Am I Eligible? screen decides whether the client is eligible for WIC program or not.

1. Do any of the following describe you or anyone in your household? (Check all that apply)
   - You are pregnant
   - You have had a baby (or been pregnant) within the last 6 months
   - You are currently breastfeeding a baby that is less than 12 months old
   - You have a baby, child or foster child under the age of 5
   - None of the above

2. Are you a resident of the State of Michigan?
   - Yes
   - No

3. Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)
   - Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
   - Medicaid
   - Temporary Assistance for Needy Families (TANF)
   - Children's Medicaid
   - Family Independence Program
   - Food Distribution Program on Indian Reservations (FDPIR)
   - Free or Reduced-Price School Lunch

You may be eligible for WIC benefits.

Continue the eligibility process.
Clients are eligible for WIC program with no household income

You may be eligible for WIC benefits.
Continue the eligibility process.

You appear to be eligible for WIC benefits.

If you would like to create login account to WIC Connect, and schedule an appointment with a WIC Clinic please click on 'Register' Button OR contact your local WIC office to schedule an appointment.
Not Eligible - WIC Client
Am I Eligible? screen decides whether the client is eligible for WIC program or not.

Based on your responses to the questions, it may tell you that you are not eligible for the program.

You do NOT appear to be eligible for WIC benefits.

Due to not being a resident of Michigan.

If you have questions please contact your local WIC office.
This screen provides access to several different links with additional information and resources for WIC.

The resource links screen is found on the WIC mobile app home screen.
Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
Contact WIC

There is a form that you can fill out in order to contact WIC with any question or problem you might have regarding the app.

You just need to put your first name, last name, address, city, zip code, email address, and your problem or question.

WIC staff can use this information to contact you to respond to your question.
Access the Settings screen on the Main Screen prior to logging into the App to view the version of the app.
Prospective WIC Client
Registering a Prospective WIC Client:

To register, enter:

• First Name
• Last Name
• Birth Date
• Email Address

• Password - passwords must be:
  ✓ Between 8 to 20 characters
  ✓ Contain at least 1 lowercase and 1 uppercase letter
  ✓ Contain at least one number (0-9)

• Confirm Password
After registering as a prospective WIC client, the home page screen displays the following options:

- Family information
- Schedule Appointment
- What will you need

Home Menu displays the following options:

- Home
- Family Information
- Schedule Appointment
- Clinics
- Stores
- Change Password
- Logout
Family Information screen has been partitioned with the below five sections:

- Proxy Information
- Participant Information
- Address
- Phone
- Other
Proxy Information:
Add/ Update proxy Information from this screen.
Participant Information:

Add/Update participant information from this screen.

If you need to add a child, select the “Add Child” button, fill in the information, and hit “ok.”
Address:
Add/ Update Address Information from this screen.

To select a city, hit the “show cities” button after filling in your zip code.
Phone Information:

Add/ Update Contact Information from this screen.

There are various options in this screen:
- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.
Other:
Add/ Update Other Information from this screen.
Family Information: Other(..)

Other:
Add/ Update Other Information from this screen.
Other:
Add/ Update Other Information from this screen.

Translator Required? (Check if 'Yes')

Disability Accomodations Needed?

Hearing impaired

*Primary Language

English

Program Referred From

Children's Hospital of Michigan and Metabolic Clinic

Select Program Referred From

Hats and Wigs

Children's Hospital of Michigan and Metabolic Clinic

Churches

Community Mental Health & Mental Health Services

Crisis Centers

CSFP/Focus: Hope

Children's Special Health Care Services (CSHCS)

Child Support Services

College student services

Credit Unions

Dental

Department of Human Services (DHS)

Doctor

Save
View details on upcoming appointments.

The Appointments screen displays:

• The clinic where the appointment is scheduled, including telephone number and address.

• Names of each participant in the family who has an appointment scheduled.

• Date and time of each appointment.

• An information(i) icon which gives you the list of required documentation information to carry for an appointment.

You are also able to request an appointment, by filling in the information shown on the right.
What will you need? Screen gives you the details of the required documentation to bring for the specific appointment types.
Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
Change Password

Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to change it.
WIC Client
After registering/Login as Existing-WIC client, the home page screen displays the following options:

- Appointments
- Benefits
- Family Info
- Clinics
- Stores
- UPC Scan
After registering/Login as Existing-WIC client, the menu displays the following options:

- Home
- Appointments
- Benefits
- Family Information
- PDF Forms
- Broadcast Messages
- Clinics
- Stores
- Change Password
- My Account
- Logout
Request for an Appointment from this screen:

Select a Client

Select appointment Date/Time

Select Clinic
Request for an Appointment from this screen:

Select a Client

Select appointment Date /Time

Select Clinic
Appointments

View details on upcoming appointments. The Appointments screen displays:

- The clinic where the appointment is scheduled, including telephone number and address.
- Names of each participant in the family who has an appointment scheduled.
- Date and time of each appointment.
- An information (i) icon which gives you the list of required documentation information to carry for an appointment.
Benefits

View balance and other benefit information for current and future benefits.

Navigate back and forth between current and future benefits using the arrows, or right with your finger. buttons on the bottom of the screen, or by swiping left or right. View details for each food item by selecting the icon.
View WIC Client Family Information screen:

- Only Email Address field is editable in this screen.
Proxy Information:
Add/ Update proxy Information from this screen.
Family Information: Participant Information

View WIC Client Participant Information screen:

• All fields are Read-Only, cannot make any updates on this screen.
Address:
Add/ Update Address Information from this screen.

To select a city, hit the “show cities” button after filling in your zip code.
Family Information: Phone

Phone:
Add/ Update Contact Information from this screen.

There are various options in this screen:
- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.
Other:
Add/ Update Other Information from this screen.

- Family Information: Other
  - Proxy Information
  - Participant Information
    - Address
    - Phone
    - Other
  - *First Name
  - *Last Name
  - Middle Initial
  - *Birth Date
    - 09/09/1999
  - Email Address
    - mtekk07@email.com
  - Save

- Other
  - *Family Size
  - Enter Family Size
  - Migrant? (Check if 'Yes')
  - Homeless? (Check if 'Yes')
  - Translator Required? (Check if 'Yes')
  - Disability Accommodations Needed?
  - *Primary Language
  - Save

- Select Voter Code
  - Yes, I would like to register
  - No, thank you
  - No, registered at present address
  - I would like to change my address
  - Under age 18
PDF Forms screen prints the following for the family:

- Shopping list
- NE Plan
- VOC
- Referral Notification
- Client Agreement
- Client Vendor Listing
Broadcast messages for the family would be displayed in this screen.
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to update it.
My Account screen displays the following family account details:

- Email Address
- First Name
- Last Name
- Family ID
- EBT Card Number
- Parent/Proxy Birth Date (MM/DD/YYYY)

You are not able to change this information.