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## MEDIA RELEASE

Information     Advisory     Warning     Update

**DATE: AUGUST 2, 2021**

**TIME: 1:00 PM**

### FOR MORE INFORMATION CONTACT:

Jennifer Michaluk, M.Ed, CHES  
Public Information Officer  
(810) 987-5300 ext. 1414  
[jmichaluk@stclaircounty.org](mailto:jmichaluk@stclaircounty.org)

### *St. Clair County Health Department Number Being Spoofed*

The St. Clair County Health Department has been receiving reports from residents and non-residents that callers claiming to be from the health department has been occurring today. This practice is commonly known as spoofing. Spoofing allows it to appear as if the caller is dialing from a recognizable number to encourage you to pick up the phone.

Callers reported being asked for information such as Medicare/Medicaid account details or protected health information.

Dr. Annette Mercatante, Medical Health Officer stated, said. "It is important residents remember they should never give personal and confidential information to unsolicited callers. We would not ask for account information, like social security numbers, passwords, and so forth. Simply hang up and report the call to our office."

No one should give out personal information to an unsolicited caller.

Mercatante continued, "If there is a concern by an individual who has been spoofed, we encourage them to contact us immediately to confirm if our department is attempting to contact them."

Those who wish to make a report about these calls can do so by contacting the Attorney General's Consumer Protection Division. A complaint can be filed online at [mi.gov/agcomplaints](https://mi.gov/agcomplaints) or by calling 877-765-8388.

**##END##**